

Knoxbrooke Talk

From the CEO



*Rad Kilian
Chief Executive
Officer*

There will also be subcommittees covering "Future Planning" and one for "Special Events". Jan Chalett, Denise Whitehouse and Brian Tuohy have already offered to be part of the special events committee.

Further to my comments in the February newsletter I am now able to advise that the Board of Management is forming sub committees that will be finalised over the next two months.

If, for any specific reason, further assistance is required each group will have the capacity to co opt either permanent or temporary members.

Each committee will comprise of nominated Board members along with the appropriate manager/s. The Chairman of the Board, Mr. Les Crowe, and myself as CEO will be an ex officio member of each group. Paul DeStefanis, as our financial controller and corporate secretary, will also be a vital member of most groups.

It is planned that the sub committees will meet monthly and report to the full Board quarterly.

These new structures are not pseudo management teams.

They, with the managers, will overview the operations, develop, set and review policy, be responsible for risk management, they will develop and expand business planning, and growth plans, monitor expenses and try to ensure that appropriate resources are available when required.

This will create communication channels, which should give the board a better insight into the businesses and result in better and more appropriate decision-making.

The operational control of each division remains firmly in the hands of the nominated managers.

This is purely for better governance and will cover the overview and review procedures allowing a closer liaison and understanding between the board's objectives and management objectives.

The sub committees will be:

ATSS

Board Members: Stephen Thek, Jan Charlett, Jeanette Furnedged, Denise Whitehouse
Manager: Belinda King

Supported Employment

Board Members: Brian Tuohy, Ron Tripp, Peter Francis, Allan Firth
Managers: Lynda Hopkinson, Peter Berthelsen

Residential

Board Members: Jeanette Furnedged, Denise Whitehouse
Managers: Irene Peach, Kerry Ballantyne

March 2005

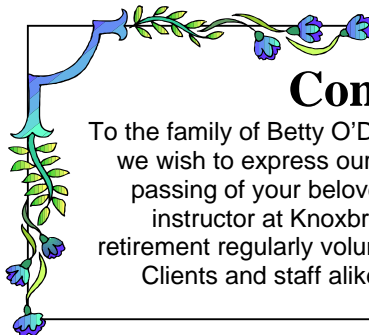
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Knoxbrooke Incorporated
977 Burwood Hwy
Ferntree Gully 3156

Condolences

To the family of Betty O'Dowd and particularly to Val (ATSS) we wish to express our deepest sympathy at the recent passing of your beloved mother. Betty worked as an instructor at Knoxbrooke for over 20 years and in retirement regularly volunteered to help with our programs. Clients and staff alike will sadly miss her company.



Residentials

*Irene Peach
Residential Supervisor*



Hello again...trust you all enjoyed a good Easter. Haven't we had just perfect weather!

I can report that James (The Haven) had open heart surgery performed earlier this month and am pleased to also report that he is making a good recovery. Kerryn was on call for a week to The Alfred Hospital during James' hospitalization. This enabled good communication lines between specialists and ourselves, together with assisting in a more secure setting for James. Our forward plan for James is that he may return to work at The Patch in about four months time.

Dixon (Chelmsford Court) has opted for an Easter holiday break at Westley Gardens for five days. He enjoyed his Christmas week there too. All residents have enjoyed their Easter hols, and where possible staff have organized outings to suit individual needs, keeping in mind that we accommodate some frail older clients within our residentials

Chelmsford Court obtained DHS funding earlier this year. This enabled us to have carpet removed between the toilet area and front door and replaced with vinyl. It's a more favorable surface for ease of cleaning and for the clients' wheeled walking frames.

The Haven front garden has been filled with shrubs and bushes during the past month. This work has been carried out by Yarra View Nursery folk and is much appreciated. It really does enhance the look of the entrance to this residence.

Well – that's about all for this month....so till next time...stay happy.

Knoxbrooke Industries

*Lynda Hopkinson
Manager*



As mentioned in the February newsletter our staff will take turns introducing themselves to our wider community.

Hi, my name is Diane. I work at Knoxbrooke Industries. I run the \$ Sweets machine with a small group of supported employees.

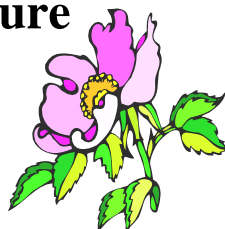
I enjoy working at Knoxbrooke Industries. We have a great team of workers, who work very hard, but we also have some social activities. Last month we had a competition where the workers tried to recognize the staff from their baby photos. Kathryn and Emilo were the winners. They won a lady and gents watch.

Our next competition starts next month, it will be to guess the number of jelly babies in a jar. Bet you can guess what the prize will be!

We have just had our Easter breakfast, which everyone enjoyed, thanks to Mark for cooking it for us. Hope you enjoyed learning a little more about Knoxbrooke Industries.

Horticulture Group

*Karen Dettman
Manager
Client Services*



Everyone was very pleased to see the arrival of the Easter break as we have had one of the busiest months at Yarra View Nursery and Knoxbrooke Nursery. Along with all the other plants and shrubs we sent out there were 1000 standard roses.

The RTO (Registered Training Office) has been very busy running two courses in Certificate II Horticulture and two days of First

Aid classes simultaneously, with the largest attendance since we started delivering these courses.

We welcome three new staff, Glen in Production and Alan in Sales along with Esther who is looking after the Fuchsias and doing a great job. If you are a collector of Fuchsias do come and see some of the fantastic plants we have at the moment especially in the baskets.

Peter is on a well earned rest in Darwin and will be away a couple of weeks, lets see how long he lasts not ringing us, to see how things are. (Oh, Stop Press - He rang this morning and he only left last night)

Everyone gets a pat on the back for working very hard getting the next large order ready for delivery and making sure the other went with no drama's.

That's it from us only to remind you we have some great plants ready and waiting for you should you come and visit the retail nursery (see advertisement page 4 – Home of Gardens Lovers). Now that the water restrictions have eased we can put new plants into the garden again.

ATSS

*Belinda King
Manager*



Jenny Quelch

Easter Raffle Results

Thank you to everyone who took part in our Easter Raffle. We had the draw on Wednesday March 23rd and the lucky winners were:
1st prize C/- Bill K - ATSS
2nd prize Johanne – The Haven
3rd prize Jackie B – ATSS parent
Money raised from this event will be spent on kitchen appliances and perhaps a CD player for our new Room 3 program.

Wedding

Samantha (instructor) & Jason were married at Nathaniel Springs on February 19th, followed by a honeymoon in Thailand. All who witnessed the wedding agreed that it

was a very beautiful and joyous occasion, particularly as the groom had tears of joy in his eyes as his bride walked down the aisle.



Samantha & Jason

Sponsorship

'Jason of Boronia' who regularly appears on radio station SEN 1116 was offered a sponsorship by Australian Construction Equipment Sales to benefit our clients through the programs offered. Jason is a member of our Client Council and has decided with the other members to spend the money on computer harddrives for the literacy program. The Client Council would like to send a special thank you to Australian Construction Equipment.

Benalla Conference 2005

Members of our Client Council attended the 'Having a Say' Conference held in Benalla at the beginning of March.



Jason, Meg, Amber, Dianne, Xandrine, Pam, Bill

Here we have three of our Client Council members put the experience into their own words....

Last week I went up to Benalla Motor Village Cabins.

I slept in a room with Xandrine next door to Amber and Pam.

I enjoyed a disco, dinner, making new friends and meeting new people. I liked belly dancing and the art workshop and having my hair and make up done.

I also like swimming in the pool and sailing on a boat on the lake.

I liked the local radio station and we all had a dance.

We all had our BBQ at the park and the conference at a new centre.

Meg

I went to the Benalla 'Having a Say' Conference. I liked the art workshop. I liked going sailing. I liked swimming in the pool. I liked having my hair and make-up done for the disco. We had a BBQ on Tuesday and Thursday for lunch. I went with Jason, Pam, Xandrine, Bill and Meg.

Amber

The 'Having a Say' Conference Put to song by Jason T.

An event that happens each year, It happened up Benalla way From other disability providers clients and staff gathered and it was across three days.

Well there were groups from Victoria, Tasmania and Western Australia as well. They had things that interested them and stories to tell...

*Chorus
We are just having our say
Talking about things that interest us
We are just having our Say*

*Making an almighty fuss
We are just having our say
Whatever is in our hearts
We are just having our say
We are having fun and taking part*

Well there were a lot of 'have a go' activities – football, drama and Pilots of the Airwaves, just to name a few. People had to be at the right place at the right time, so they could do all of what they wanted to do.

The moment when the Minister Sheryl Garbett closed the

conference she stayed a short time then said goodbye.

A lot of the people were asking "What was wrong?" and "Why"?

Repeat Chorus

I would like to thank VALID who organized the conference and it went very well.

I hope it goes as well in 2006 and there are a lot more stories to tell. There will be a lot of talk about the 'Having a Say' Conference in 2005. Around offices, bars or at lunches Controversy will come alive.

Repeat Chorus

Disco

Friday April 15th, 2005

7pm to 9.30pm

Colour Theme: Red

(wear something or everything red)

\$5.00 per person (carers free)

Supper provided (not dinner)

RSVP Dianne/Jenny 9758 3666

Bon Voyage

One of our much loved and respected instructors Rebecca (Bec) will shortly leave Knoxbrooke to embark on an adventure overseas. Bec will be teaching English in regional Japan.

We wish Bec all the very best and want her to know that staff and clients will miss her happy face. Please keep in touch and let us know what it's like living in Japan!



Bec

'Thought for the Month'

If you can't be a good example -- then you'll just have to be a horrible warning.Catherine

Mark's Corner



A policeman had a perfect spot to watch for speeders, but wasn't getting many.

Then, he discovered the problem; a 10-year-old boy was standing up the road with a hand painted sign that read, "SPEED CAMERA AHEAD".

The officer then found a young accomplice down the road with a sign painted "TIPS" and a bucket of change

Support Dogs

English Women's Weekly
Dated 11/5/04

The charity Support Dogs was founded by scientist Val Strong, initially to train dogs to help disabled people with everyday tasks. When a disabled woman who also had epilepsy asked for a dog, Val decided to see if the animal could be trained to predict her seizures. Within three months, the dog was able to give its owner a 30-minute warning.

There are now 30 dogs, all originally from rescue centres. Support Dogs is the only organisation in the world that specifically trains dogs to predict seizures.

The dogs warn their owners in time for them to find somewhere safe to lie down. Once the seizure starts they sit on their owners chest and put their paws on either side of the owner's head. As it subsides, the dog starts to lick its owner's face and won't stop until the dog's name is spoken clearly by the owner. If the owner tries to sit up too soon the dog will gently push the owner back down with its paws. The dog receives a special reward each time for a job well done.



Autumn Review

When: Thursday
May 26th, 2005

Time: 6.30pm Supper
7.30pm Review

Where: Recreation
Room
Knoxbrooke ATSS
977 Burwood Hwy
Ferntree Gully

Enquiries & RSVP:
13/5/05 – Jenny
9758 3666

DISCO

KNOXBROOKE ATSS
977 BURWOOD HWY
FERNTREE GULLY



FRIDAY APRIL 15TH, 2005
7PM TO 9.30PM

COLOUR THEME: RED
(WEAR SOMETHING OR
EVERYTHING RED)

\$5.00 PER PERSON
(CARER'S FREE)

SUPPER PROVIDED
(NOT DINNER)

The Home of Garden Lovers

136 York Road
Mt. Evelyn
Ph. 9737 0851

Come into Home of Garden Lovers in April and mention that you are part of Knoxbrooke and receive a FREE seedling punnet with any purchase over \$25.

Choose from vegies, pansies, violas, snapdragons, daisies and brighten up your garden.



WE WOULD LOVE TO MEET ALL OUR STAFF INCLUDING OUR BOARD MEMBERS, SUPPORTED WORKERS, RESIDENTS AND FAMILIES!